

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 9th September 2014

Title of paper:	WARD PERFORMANCE REPORTS - Q1	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Dales St Anns Mapperley
Contact Officer(s) and contact details:	Dorothy Holmes Locality Manager 0115 8839804 dorothy.holmes@nottinghamcity.gov.uk Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839728 fi.cusick@nottinghamcity.gov.uk Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk	
Other officers who have provided input:	Dave Halstead Head of City Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	

Relevant Council Plan Strategic Priority:

Cutting unemployment by a quarter	<input type="checkbox"/>
Cut crime and anti-social behaviour	<input type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City	<input type="checkbox"/>
Your neighbourhood as clean as the City Centre	<input type="checkbox"/>
Help keep your energy bills down	<input type="checkbox"/>
Good access to local transport	<input type="checkbox"/>
Nottingham has a good mix of housing	<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs	<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events	<input type="checkbox"/>
Support early intervention activities	<input type="checkbox"/>
Deliver effective, value for money services to our citizens	<input type="checkbox"/>

Summary of issues (including benefits to citizens/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):	
1	Area Committee note and comment on the Ward Performance Reports for quarter 1 2014/15.

1 REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

Ward: St Ann's – NDO: Michelle Graley

The NAT Team are currently in the process of agreeing future Ward priorities. The team will continue to share and use intelligence to target issues that matter most to our community in St Ann's and agree joint responses with partner agencies to resolve problems. The Team will continue to identify and align priorities for the ward via continued Local Consultation, Locality Board, Ward Councillors, Partners, and Officers. The NAT Team are stilling awaiting the priorities for both Health and Worklessness.

Safer Theme – Criminal Damage, Violence & Dwelling Burglary

All wards have seen an increase in domestic violence crimes compared to the same period the previous year. Domestic Violence has seen a year to date increase of 54% which equated to an additional 19 crimes. The month of July 2014 also saw a 40% increase on the same month the previous year. Positively, this may be indicative of active reporting rather than an increase in violence in the ward. The NAT team are encouraged with the rise in reporting in the St Anns Ward and believe that this could be due to the year long campaign to find ways to raise the profile of the issue. The following are some of the actions taken place to date;

- Providing training and networking opportunities to professionals
- Work with young people through primary schools and other youth provision
- Supporting adults to safely become community champions
- Provide opportunities for wider community and community groups to engage with the issue in a way that is safe

We carried out a successful Women's Health & Wellbeing Event – Tuesday 5th August where women and girls living in St Anns were able to access free massage treatments, Jobs and health advice.

Overall, The team are making concerted efforts to involve local Schools in having the GREAT programme, with an incentive of subsidising half the costs of the project, in the hope that this incentive may be more appealing to local Schools

- Some real positive news in terms of All Crime rate per 1000 population in St Ann's. The statistics are showing the ward as better than the average for the division, even though St Anns currently stands at the third highest rate of ASB and is performing above the City average in relation to Burglary, Personal Robbery, Violence, and Deliberate Fires.

Neighbourhood theme – Cleansing and Environmental issues

- The overall Cleanliness Index score for St Anns Ward is currently at 88% which is currently

achieving the Council's commitment benchmarked at 86%.

- Dog Fouling issues across the Ward – still remain a problem. Due to the level of work in the area the Task Group have not met as yet to develop or implement a plan for 2014/15.
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Continue to work on the Drug dealing and Needle misuse areas with St Ann's Ward to tackle as part of the Nat's Task & Finish Group. A pilot scheme is in the process of being implemented. We hope to see the impact ready to be reported around Feb 2015

Family and Community Team

- The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV, their contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

The Week of Action has been scheduled for w/c Monday 27th October and will have a Family and Community Theme

Community engagement

- Following the last Local Issues meeting in July 2014. There was a local commitment to request the police to prioritise their focus on ASB on the street. The local community in attendance, raised concerns regarding the proposed closure of the front counter in St Anns Police Station. Commuter parking remains an issue as a result the St Anns Councillors and NDO are listing priority areas and working with Traffic Management to resolve some of the worst affected areas through a phased approach.

Financial Inclusion & Unemployment

St Anns Councillors are very keen to ensure clear targeted work in their ward to support the unemployed back into work, with a focus on the under 25s, the over 50s and the long term unemployed. They are also keen for support on financial inclusion and help with basic financial management, e.g. access to bank accounts, best online deals for fuel, avoiding high cost lenders

The Council's Employment and Welfare Support Programme aims to:

- help those who can work into work and /or better paid work
- support those who can't work to enjoy the best quality of life
- improve financial capability in the city and reduce dependency on crisis, irresponsible and /or expensive lenders

In order to assist the planning of additional employment support work/ financial inclusion work that could feed into the Area 6 jobs plan or be piloted to test effectiveness, we think we need a better picture of what is actually being provided already, how effective it is and what the gaps are. There may be an opportunity here to pilot approaches in St Anns re: financial inclusion that could be rolled out across the city. A date has been set to invite all interested service providers as part of a Networking Session. This is due to take place Friday 31st October 2014, times and venue TBC.

Aim of network session:

- to gain a comprehensive picture of what is actually happening in St Anns to help people into work and to help improve financial capability/ access, especially for the groups identified by the Cllrs
- to identify potential gaps
- to gain insight from existing organisations working in St Anns about what works well, what the barriers are and what is unique to St Anns in designing and delivering this work

- Understand what needs to go into the overall jobs plan for the area and scope what additional financial inclusion work is needed – and how this might be delivered

Local Issues meetings – dates for Diaries

Wednesday 17th September 2014- 6.00pm till 7.30pm at The St Anns Valley Centre (Cancelled)

Wednesday 10th December 2014- 6.00pm till 7.30pm at The St Anns Valley Centre.

For Ward Walks and other Community Events see the Appendix

2.6 Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti social behaviour (ASB)

Public Order

- In Dales, July 2014 saw an increase of 275% in public order offences compared to the same month the previous year (11 additional offences). This is consistent with the year to date trend such that the ward is showing a year to date increase of 211% (19 additional offences); this is the highest year to date increase at ward level within the South Locality. Additionally, the volume of public order offences in Dales has increased by 7 offences on the previous month (June 2014).
- Sneinton Hermitage beat accounted for over half of all public order offences in the ward in the year to date (53.6%, n=15), with the greatest volume of offences being committed on a Monday (n=5). Regardless of day of the week, the greatest volume of offences occurred between the hours of 8pm to 1am (n=5) and 1pm to 4pm (n=5). These offences related to fighting on the street, verbal abuse including racial abuse and the breach of ASBO conditions.

Sexual Offences

- Dales saw a 100% increase in sexual offences in July 2014 compared to June 2013 (3 additional offences), this has contributed towards a year to date increase of 113%, which equated to 9 additional offences. All but 3 of these offences were reported within 6 weeks of the offence having taken place. The remaining offences are historical reports of 2 rape offences committed in 1978 and 1986 and 1 indecent assault from 2013.
- Taking into account just those offence committed within the previous 6 weeks, the greatest volume of offences were classed as exposure or rape of a female (5 offences per class). This was followed by indecent assault on a female (3 offences). These were fairly evenly distributed amongst the Bendigo, Bakersfield and Sneinton Hermitage beats; however, Sneinton Hermitage accounted for 80% of rape of a female offences (n=4).
- The greatest volume of sexual offences in Dales in the year to date have occurred on a Saturday (n=6); however, there is no specific time of day. Regardless of day of the week, between midnight and 9am accounted for 35.3% of offences (n=6).

Violence

- In July 2014, Dales saw a 70% increase in Violence against the Person offences, this equated to 19 additional offences compared to July 2013, and 1 additional offence on the previous month (June 2014). The year to date has also seen a 60% increase in VAP in the ward (57 additional offences).
- In the year to date, Assault with Injury accounted for the greatest volume of VAP offences (59.2%, n=90). The majority of offences could not be classed as either night time economy related or domestic violence and as such have been classed as other violence (53.9%, n=82). Where a sub category of other violence was recorded, the greatest volume were domestic related (n=16) and includes domestic assaults between family members of an age or victim/offender Relationship which would not fall under the national or local definition of domestic violence. The second greatest volume of other violence offences fell within the category of random attacks (n=10); the MO notes suggest that only 3 of these offences were unprovoked. Where provoked, an argument regarding driving practice or car parking initiated 3 offences. The peak day for other violence as a whole was on a Monday, Tuesday or Thursday (14 offences each), with no peak times occurring.
- Domestic Violence has seen a year to date increase of 25% which equated to an additional 14 crimes. The month of July 2014 also saw a 46% increase on the same month the previous year. Positively, this may be indicative of active reporting rather than an increase in violence in the ward.

All Crime

- In the year to date, Dales ward experienced a 14% increase in All Crime; this equates to 62 additional offences compared to the same period the previous year (April to July 2013). Nonetheless, the All Crime rate per 1000 of the population in Dales is better than the average for the division, although this is also the third highest rate. Dales has suffered the third highest rate of Violence and is performing above the City average in relation to Damage, ASB and Deliberate Fires. Positively the ward is below the City average for all other crime types.
- A breakdown of the crime rates for the Dales ward can be found in the Appendix.
- The NAT priorities reflect a commitment by all partners to proactively work together to address the Locality Boards focus. For example, where a crime takes place and there are environmental issues to deal with we deal with them as a priority. Where fly tipping, dog fouling, bins on street, lighting etc are issues we have agreed to identify hot spot streets and deal with them and where Parks are an issue (with drugs, vandalism and street drinking) we have agreed to work together to solve the problems. The hotspots have been discussed - Greenway area, Sneinton Boulevard around TJ's shop, Sneinton Dale around City Off Licence, Windmill Park.

Neighbourhood theme – Cleansing and Environmental issues

- The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling, have been identified and both CPO operations and proactive work around responsible dog ownership and new dog control orders are being pursued.
- The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for bins on street, bin contamination and fly tipping have been identified. Work with waste management, CP and STARA is currently being undertaken and planned to address recent issues of fly tipping in the Ward. Whilst the pilot fly tipping sticker and leaflet had stalled for a while, CP services have now instigated a newer version of the sticker to be used in conjunction with the existing leaflet.
- The standard of our playgrounds and parks, along with the safety on our roads remains a

concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs have worked to improve Parkdale and Colwick Woods Park, which are now complete. Cllrs have committed ACF monies to the development of the Greenway Park, along with working with Parks to submit a WREN bid. A further consultation with residents will take place in early October with a view to starting the work on the park early next year.

- The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Parks are working with the users of the windmill park to write a new management plan. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park remains a significant priority for the NAT.
- The NAT has agreed that they will run the Week of Action in the 3rd week of September 2014. This will environmentally focused and will centre on the streets at the heart of Sneinton.

Community engagement

- Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.
- The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.
- Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.
- The NAT priorities reflect the need to deal with a number of local problems raised by residents beyond the focus on crime at the Locality Board. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the new priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to 144 Sneinton Dale and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.
- The leader of the Council attended a meeting in the Dales ward that was well received by 46 local residents who attended.
- Prettier Whittier organised a planting day that attracted more than 40 residents and has resulted in 40 hanging baskets hung at the front of houses. They are planning to increase this number by 40 a year until all the streets are done.

Working theme – Unemployment

- In discussion with the Economic Development Team the Neighbourhood Management Team has agreed the production of an employment and skills/training plan for the Ward.
- Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on; the plan will reflect delivery elements to focus on these groups.
- Evidence suggests that we have a very diverse make up of unemployed people and so attention will be paid to how this is reflected in deliver.
- The Area 6 NDOs are currently in discussion about instigating future joint working. The NDOs think we need a better picture of what is actually being provided already, how effective it is and what the gaps are so that we can seek to contribute to this priority.

Family and Community Team

- The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example there contribution to work on DV, there contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

Health

- The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are being planned to look at the day to day business of tackling health in the Ward in line with the new strategic health plan. This will be included in the NAT priorities.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

2.7 Ward: Mapperley – NDO: Fi Cusick

Safer Theme - Crime and anti social behaviour (ASB)

- Autocrime remains a priority policing issue. However, the number of vehicle offences has fallen by 18% in comparison with this time last year. Most offences were theft from vehicles of items such as; money, mobile phones, sunglasses and wallets. An emerging trend appears to be theft of licence plates accounting for 16.7% of all thefts in the Ward YTD.
- Burglaries – an increase of 16 offences (YTD). Almost a quarter of offenders gained access to the property through an insecure front door.
- Criminal Damage and Arson – 25% reduction in stats for YTD.
- Sexual offences – shows an 89% reduction from this time last year. This has been mainly due to historic offences being reported last year
- Domestic Violence has seen a YTD reduction of 38% (22 fewer offences). This could be due to a reduction of severity of incidents thus less being converted to crimes or could suggest an issue of under-reporting in the Ward.
- Overall crime – below average for that of the Division. However, levels of Vehicle Crime and Burglary are above the average.

Community Protection

- In July 2014, the following orders were issued in the Mapperley Ward; 1 injunction for ASB and 1 Tenancy Termination for gang activity.

Dog Fouling

- There were 34 dog fouling incidents recorded in May 2014, an increase of 31 on YTD

Neighbourhood theme – Cleansing and Environmental issues

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors.
- Fly-tipping has shown a significant reduction over the year of 69%.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes.

Working theme – unemployment

- The Neighbourhood Management Team, in discussion with Economic Development, has agreed to the production of an employment and skills/training plan for the Area.
- Data suggests that Young People, 50+ and long-term unemployed are our priority and the Plan will reflect delivery elements to focus on these groups.

Community engagement

- STANNRA held a planting day with local residents and children at The Wells Community Centre after City Services staff had painted the outside of the Community Centre.
- The annual Party on the Park event was held on 1st August. This was organised by EPIC and Friends of Coppice Park and was very well attended with lots of family activities taking place.

- Environmental Volunteering Days;
20th Sept 2014 – 10-12pm Sycamore Park
18th October 2014 – 10-12pm Coppice Park
22nd Nov 2014 – 10-12pm Sycamore Park

Consultation planned

- Ward Forum dates;
16th September 2014, St Andrew's Church Hall – 7.15pm
- **Ward Walks**
Further dates to be confirmed

South Locality Board

All three Locality boards now have Nottingham City Council Directors as Chairs.

Chair for South Locality is Helen Jones Director of Adult Assessment

The focus for the South Locality Board for the next year will be Pressing Crimes and ASB which aren't being resolved elsewhere.

Violence including Domestic Abuse.

Worklessness and impact of Welfare Reform.

Public realm.

The Locality Board will focus on these priorities together with partners during the next year. The board will be reviewing evidence including statistics every month to ensure good progress.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

SUMMARY PERFORMANCE REPORT

AREA 6 : Quarter 1

St. Anns, Mapperley and Dales

Area 6 Total	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
	Criminal Damage	173	140	-33	-19%	173	140	-33	-19%
	Theft	210	187	-23	-11%	210	187	-23	-11%
	Violence	208	273	65	31%	208	273	65	31%
	Dwelling Burglary	63	79	16	25%	63	79	16	25%
	All Crime	981	1036	55	6%	981	1036	55	6%
	ASB	583	903	320	55%	583	903	320	55%
Average Qtrly score	Deliberate Fires	27	25	-2	-7%	27	25	-2	-7%
	Cleanliness Score	81	90	9	12%	81	90	9	12%
	Graffiti	323	156	-167	-52%	323	156	-167	-52%
	Fly-Tipping	1042	791	-251	-24%	1042	791	-251	-24%
	Dog Fouling	226	379	153	68%	226	379	153	68%
	Unemployment	8386	6587	-1799	-21%	8386	6587	-1799	-21%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
St Anns	Criminal Damage	57	42	-15	-26%	57	42	-15	-26%
	Theft	38	59	21	55%	38	59	21	55%
	Violence	86	97	11	13%	86	97	11	13%
	Dwelling Burglary	15	23	8	53%	15	23	8	53%
	All Crime	324	331	7	2%	324	331	7	2%
	ASB	232	371	139	60%	232	371	139	60%
	Deliberate Fires	4	9	5	125%	4	9	5	125%
Average Qtrly score	Cleanliness Score	79	91	12	15%	79	91	12	15%
	Graffiti	178	96	-82	-46%	178	96	-82	-46%
	Fly-Tipping	672	419	-253	-38%	672	419	-253	-38%
	Dog Fouling	104	115	11	11%	104	115	11	11%
	Unemployment	3745	2847	-898	-24%	3745	2847	-898	-24%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
Mapperley	Criminal Damage	51	36	-15	-29%	51	36	-15	-29%
	Theft	78	55	-23	-29%	78	55	-23	-29%
	Violence	54	72	18	33%	54	72	18	33%
	Dwelling Burglary	28	36	8	29%	28	36	8	29%
	All Crime	319	331	12	4%	319	331	12	4%
	ASB	153	235	82	54%	153	235	82	54%
	Deliberate Fires	18	7	-11	-61%	18	7	-11	-61%
Average Qtrly score	Cleanliness Score	84	91	7	9%	84	91	7	9%
	Graffiti	97	32	-65	-67%	97	32	-65	-67%
	Fly-Tipping	156	158	2	1%	156	158	2	1%
	Dog Fouling	46	97	51	111%	46	97	51	111%
	Unemployment	2031	1655	-376	-19%	2031	1655	-376	-19%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
Dales	Criminal Damage	65	62	-3	-5%	65	62	-3	-5%
	Theft	94	73	-21	-22%	94	73	-21	-22%
	Violence	68	104	36	53%	68	104	36	53%
	Dwelling Burglary	20	20	0	0%	20	20	0	0%
	All Crime	338	374	36	11%	338	374	36	11%
	ASB	198	297	99	50%	198	297	99	50%
Average Qtrly score	Deliberate Fires	5	9	4	80%	5	9	4	80%
	Cleanliness Score	80	89	9	11%	80	89	9	11%
	Graffiti	48	28	-20	-42%	48	28	-20	-42%
	Fly-Tipping	214	214	0	0%	214	214	0	0%
	Dog Fouling	76	167	91	120%	76	167	91	120%
	Unemployment	2610	2085	-525	-20%	2610	2085	-525	-20%